

MEMBERSHIP TERMS AND CONDITIONS

1. MEMBERSHIP

- 1.1. You must present your Membership Card as proof of membership at all times when using the facility . If you do not present your Membership Card, you will not be allowed to partake in the session for that day.
- 1.2. Your Membership is non transferable. You cannot allow anyone else to use your card or Membership number. If you allow your card to be used by any other person, your Membership will be cancelled without refund of any Membership Fees.
- 1.3. Your Membership is valid for only swimming coaching and swimming pool usage at PLaY. Your Membership does not allow the use of any other programs or facilities at any location.

2. MEMBERSHIP FEES AND PAYMENT:

- 2.1. The Membership Fees once paid is non refundable
- 2.2. Membership duration is valid as per the program period and cannot be extended
- 2.3. In case Membership is terminated by management due to exceptional circumstances, refund will be provided on pro-rata basis for the balance tenure of membership

3. GENERAL CONDITIONS OF USE

- 3.1 Swimming Pool may be reserved for exclusive events and access to members will not be granted during those times; Members will be provided with advance notification on any such events
- 3.2. It is members responsibility to update any change in personal details such as address, telephone number, emergency contact and email
- 3.3 Pool usage can only be availed of at the allocated time enrolled for; for access during other times a prior booking must be made otherwise availability cannot be guaranteed

4. GENERAL

- 4.1. These Terms may be reviewed and/or altered at any time. We will use reasonable endeavors to inform Members of material or significant changes to the Terms as far in advance as possible with notice of any significant change such as the temporary closure of a facility or change to Fees.
- 4.2. We reserve the right to reject any application for Membership at our absolute discretion, or withdraw any Membership if you fail to comply with these Terms and/or our facility conditions. Refunds will not be given where the Member is in breach of these Terms.
- 4.3. We reserve the right to reject any application for Membership at our absolute discretion, or withdraw any Membership if you fail to comply with these Terms and/or our facility conditions. Refunds will not be given where the Member is in breach of these Terms.
- 4.4. These Terms and any dispute or claim arising out of or in connection with them or their subject matter or formation (including non-contractual disputes or claims), shall be governed by, and construed in accordance with, the law of the Republic of India.
- 4.5. Participation in any Aquatic program carries with a certain risk that cannot be completely eliminated regardless of care taken to avoid injuries. The specific risk varies from dependent upon activity ranging from;
 - (a) Minor Injuries such as scratches, bruises and sprains.
 - (b) Major injuries such as eye injury or loss of sight, joint or back sprains, strains, breaks, concussions, cuts, cardiac arrest, partial or total paralysis, drowning or death. I understand and appreciate these and other risks, which are inherent to swimming programs; I hereby assert that my and/or my ward's participation is voluntary and that knowingly assume all risks. Further, I agree to pay all the cost involved in the aforesaid medical treatment, including transportation cost.